

Know Your Benefits



MISSISSIPPI STATE & SCHOOL EMPLOYEES' LIFE AND HEALTH INSURANCE PLAN

Plan Document Notice 2017

The *State and School Employees' Life and Health Insurance Plan Document* contains the benefits and eligibility guidelines of the State and School Employees' Life and Health Insurance Plan. You can find the latest Plan Document on our website, knowyourbenefits.dfa.ms.gov under Publications. Also on the site are links to find a participating provider, information on covered wellness and preventive services, and the latest premium rates.

You may request a paper copy of the Plan Document by calling the Department of Finance and Administration, Office of Insurance toll free at (866) 586-2781 or (601) 359-3411, or send an email to KnowYourBenefits@dfa.ms.gov.

- The DFA, Office of Insurance provides day-to-day management of the Plan for the State and School Employees' Health Insurance Management Board.
- Blue Cross & Blue Shield of Mississippi is the Plan's medical claims administrator, and processes health claims and maintains eligibility information.
- ActiveHealth is the Plan's medical management administrator, and provides medical management and pre-certification services.
- Prime Therapeutics is the Plan's pharmacy benefit manager and is responsible for processing prescription drug claims and managing the Plan's prescription drug mail order program.
- The AHS State Network is a system of physicians, hospitals and other health care providers who have agreed to accept the allowable charges set by the Network and file claims for medical services provided to Plan participants. Participant will receive the maximum benefit by using a "participating" network provider.

For questions about medical claims, call
Blue Cross & Blue Shield of Mississippi
(800) 709-7881

To certify a hospital admission or other service, call
ActiveHealth
(866) 939-4721

For questions about prescription drug claims, call
Prime Therapeutics
(855) 457-0408

To find a participating provider, call
AHS State Network
(800) 294-6307

For general questions about the Plan, call the
DFA, Office of Insurance
(866) 586-2781

